Streamlining Guest Parking Passes

Dear Residents,

We hope this message finds you well. As we continue to improve our permit parking system and help the community make it more efficient, we have identified an opportunity to improve the process of guest parking passes.

The current system for guest parking passes often involves a series of steps, from requesting a pass to its verification process, approval, and distribution. This can sometimes lead to delays (approximately 2-3 business days) and inconvenience for both residents and their guests. By applying for a permanent resident parking pass, we can alleviate some of these challenges and create a more efficient and streamlined process.

Here are some of the benefits of obtaining a permanent resident parking pass:

Faster Guest Parking Pass Approval: With a permanent resident parking pass, we can simplify the issuance of guest parking passes. This will lead to quicker approval and distribution (within minutes of submitting your request), ensuring your guests have a hassle-free experience.

Flexibility: With a permanent resident parking pass, you will be able to use your resident pass for your guest or yourself. This allows you to not have to go through our permit parking system for a single guest. However, multiple guests will require additional guest parking passes, and this will be more efficient to manage when you have an account that has been verified.

Enhanced Security: A controlled parking management system that pre-verifies the resident and increases the security of invalid guest parking passes.

We understand that this change may require some adjustments, and we are committed to making the transition as smooth as possible. Your cooperation and support are essential in this endeavor.

Therefore, we thank you for your understanding and support while we continue to improve our permit parking system.

Sincerely,

Tran Tran, P.E.
Traffic Engineering Manager
City of Lake Forest